



Doza Coffee

1st International Standard Coffee Spot of Hafizabad and enjoy foggy winter weather with Hot Coffee, Deserts, Pizza, Burgers, and much more.

The business faced challenges in handling high-volume POS transactions, maintaining stock levels for perishable items, ensuring consistent customer service, and managing financial records. They also needed a centralized system to streamline operations and support future growth.

Our company implemented a tailored Odoo ERP solution aligned with Doza Coffee's hospitality business model. The system integrated key modules, including POS, Inventory, Sales, Purchase, and Accounting, to ensure smooth and efficient operations.

Project Overview

Doza Coffee is recognized as the first international-standard coffee spot in Hafizabad, offering a premium café experience with coffee, desserts, pizza, burgers, and a variety of fast-food items. With growing customer demand and expanding daily operations, the business required a centralized system to efficiently manage sales, inventory, and financial processes.

Business Requirements :

Efficient management of high-volume POS transactions

Real-time inventory tracking for perishable food and beverage items

Streamlined procurement and stock replenishment processes

Accurate financial management and reporting

Centralized control over sales and daily café operations

Improved customer service and operational efficiency

Scalable system to support future business growth

Challenges :

Managing high transaction volumes during peak business hours

Maintaining accurate stock levels for perishable inventory

Difficulty in coordinating sales, inventory, and accounting processes

Manual operations affecting efficiency and reporting accuracy

Limited visibility into daily operational and financial performance

Odoo ERP Solution Provided:

We implemented a customized Odoo ERP solution tailored to Doza Coffee's hospitality business model, including:

POS Module: Enabled fast and accurate billing with smooth handling of high-volume customer transactions. Improved checkout efficiency and customer service experience.

Inventory Module: Provided real-time tracking of perishable food items, ingredients, and café supplies. Helped reduce stock shortages and wastage.

Sales Module: Streamlined order management, daily sales tracking, and customer transactions. Improved operational control and reporting accuracy.

Purchase Module: Simplified procurement workflows and supplier coordination for timely stock replenishment. Ensured uninterrupted café operations.

Accounting Module: Automated invoicing, expense tracking, and financial reporting processes. Improved financial accuracy and business visibility.

Outcome:

The implementation improved operational efficiency, enhanced inventory control, streamlined sales and accounting processes, and enabled better customer service.

Real-time reporting and centralized management also supported informed decision-making and future business expansion.