



(KACCHI KING RESTAURANTS – Food / Hospitality / Tourism / Beverage)

Kacchi King Restaurants is a well-known name in the food and catering industry in Saudi Arabia, offering the original taste of authentic cuisine in a premium dining environment. Known for its commitment to quality, customer satisfaction, and exceptional service, Kacchi King continues to grow as a trusted brand in the hospitality sector.

With a strong focus on quality dining and customer satisfaction, the business needed an integrated platform to streamline daily activities, maintain consistency, and support its growth in the hospitality sector.

SK Technology implemented a customized Odoo ERP solution designed specifically for the hospitality industry. Kacchi King Restaurants now operates on a fully integrated ERP system, ensuring smooth operations, consistent service quality, and improved business performance across all its outlets.

Project Overview:

Kacchi King Restaurants, a recognized name in Saudi Arabia's food and catering industry, required a robust digital system to manage its expanding restaurant operations. With a strong focus on quality dining and customer satisfaction, the business needed an integrated platform to streamline daily activities, maintain consistency, and support its growth in the hospitality sector.

Business Requirements:

- Centralized management of restaurant and catering operations
- Efficient handling of dine-in, takeaway, and catering orders
- Integration of Point of Sale (POS) with backend systems
- Inventory and kitchen stock management with real-time updates

Recipe and menu management for standardization of food quality

Customer database and loyalty management

Automated billing, invoicing, and financial tracking

Staff scheduling and workforce management

Reporting system for sales, performance, and operations

Challenges:

Disconnected systems between POS, inventory, and accounting

Difficulty in maintaining consistency across operations

Manual processes leading to delays and errors

Limited visibility into inventory consumption and sales performance

Odoo ERP Solution Provided:

We implemented a customized Odoo ERP solution designed specifically for the hospitality industry, including:

Point of Sale (POS): Integrated POS system for seamless order processing and billing

Inventory Management: Real-time tracking of kitchen stock, ingredients, and supplies

Sales & Order Management: Streamlined handling of dine-in, takeaway, and catering services

Accounting & Finance: Automated invoicing, expense tracking, and financial reporting

CRM: Customer data management and loyalty tracking

HR & Workforce Management: Staff scheduling, attendance, and payroll integration

Reporting & Dashboards: Real-time insights into sales trends, inventory usage, and operational performance

Outcome:

Improved efficiency in daily restaurant operations

Better inventory control and reduced wastage

Enhanced customer experience through faster service

Accurate financial tracking and reporting

Scalable system supporting business expansion

Kacchi King Restaurants now operates on a fully integrated ERP system, ensuring smooth operations, consistent service quality, and improved business performance across all its outlets.